

For More Information

Visit www.michigan.gov/mincrc — OR — Call 1-800-285-WORKS (9675) to be connected with a local Michigan Works! Agency.

Partners



Michigan Department of Energy, Labor & Economic Growth (DELEG)
www.michigan.gov/deleg



ACT
www.act.org/certificate



Michigan Works! Association
www.michiganworks.org

Michigan National Career Readiness Certificate Advocates
www.michiganrc.org

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Michigan's Workforce with Job Skills that Work!

Now more than ever, Michigan businesses need a strong, skilled workforce to survive today's challenges. The Michigan National Career Readiness Certificate (MI NCRC) powered by three core ACT WorkKeys® job-skills assessments is the work-related skills credential. The certificate provides fair and objective measurement of workplace skills that can be accepted nationwide.

"In our mission to hire, train, develop, retain, and support life-long learning of diverse qualified associates, The National Career Readiness Certificate, and the related WorkKeys assessments will continue to be an absolute resource in recruiting the right candidates to be successful through the career ladder at CVS/ CVS Pharmacy/ CVS Caremark."

— Lena Barkley, Manager, Workforce Initiatives
CVS/ CVS Pharmacy/ CVS Caremark

www.michigan.gov/mincrc

The Michigan National Career Readiness Certificate (MI NCRC)



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The MI NCRC is composed of three WorkKeys® assessments critical to on-the-job success:

- Applied Mathematics
- Reading for Information
- Locating Information

It is awarded at four levels—Platinum, Gold, Silver, and Bronze—based on an individual's performance. Learn more at: www.michigan.gov/mincrc

MI NCRC Benefits for Employers

The MI NCRC is based on what employers have said are the core skills needed by workers to succeed in jobs in multiple industries. The MI NCRC will help employers:

- Hire and retain better trained and skilled employees
- Reduce turnover rates and related costs
- Reduce training costs
- Make better training decisions
- Have a common language, credential, and standard to use in hiring and training

Employability Skills Training

In response to employer requests to further prepare Michigan job seekers for employment, *Employability Skills Training* is a key aspect of the MI NCRC effort. Employability skills represent essential work habits, behaviors, and attitudes required in today's workplace. They include skill development in areas such as effective communication, teamwork, diversity, conflict resolution, problem solving, and critical thinking. In addition to the MI NCRC, individuals, who complete employability skills training that complies with state standards, will receive a completion of training certificate from their Michigan Works! Agency, listing all 12 state-approved employability skills standards.

“The National Career Readiness Certificate, consisting of the related WorkKeys® assessments and learning systems, have been invaluable in helping us to hire and retain world-class employees, with the foundational job skills needed to be successful at Dow. We have proven correlations between high scores in WorkKeys® and employees’ ability to quickly learn on the job technical skills.”

— Jennifer Hayes, Michigan Operations Project Leader
Dow Chemical Company